



PATIENT RIGHTS AND DISCLOSURE NOTICE

Here at Vision Care of Maine, we strive to provide you with the best medical and surgical care available. As part of this care, we are pleased to inform you of your rights as a patient.

- You have the right to participate in the development and implementation of your plan of care.
- You or your representative (as allowed by State law) have the right to make informed decision regarding your care. You have the right to be informed of your health status, to be involved in the care planning and treatment and to be able to request or refuse treatment.
- You have the right to formulate advance directives and to have the Ambulatory Surgical Center (ASC) staff and practitioners who provide care in this ASC comply with these directives in accordance with §489.100 of the Federal Register and §489.104 of the Federal Register.
- You have the right to have a family member or representative of your choice and your own physician notified promptly of your admission to the ASC.
- You have the right to personal privacy.
- You have the right to receive care in a safe setting.
- You have the right to be free from all forms of abuse or harassment.
- You have the right to confidentiality of your clinical records.
- You have the right to access information contained in your clinical records within a reasonable time frame.
- You have the right to be free from physical or mental abuse and corporal punishment.
- You have the right to be free from restraint or seclusion as a means of coercion, discipline, convenience, or retaliation by staff. Restraint or seclusion may be imposed to ensure your immediate physical safety or the safety of staff or others.

This facility (office and ambulatory surgery center) is wholly owned and operated by Curt T. Young, M.D.

To Report Complaints or Grievances:

Complaint Coordinator
Office of Licensing and Registration
State House Station 11
41 Anthony Ave.
Augusta, ME 04333-0035
207-287-9308
800-383-2441 toll-free

AND/OR

Office of the Medicare Beneficiary Ombudsman
www.medicare.gov/Ombudsman/activities.asp